

**THE MAIN PROBLEMS AT ASSESSMENT OF QUALITATIVE AND
QUANTITATIVE INDICES OF STATE ACTIVITY**
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Abstract: *the article analyzes main problems of making an assessment of public administration activities, gives important question and makes main ways of experiences of assessing criteria of public administration. This article is also devoted to the analysis of essence of efficiency and quality of public administration in the world and studies the main conceptual models of efficiency of public administration, definition of types of efficiency and identification of the main problems when forming criteria for evaluation of efficiency and quality of the government.*

Keywords: *criteria, public administration, main ways, quality, quantity.*

**ОСНОВНЫЕ ПРОБЛЕМЫ В ОЦЕНКЕ КАЧЕСТВЕННЫХ И
КОЛИЧЕСТВЕННЫХ ИНДЕКСОВ ГОСУДАРСТВЕННОЙ ДЕЯТЕЛЬНОСТИ**
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Аннотация: *в статье анализируются основные проблемы проведения оценки деятельности государственного управления, задается важный вопрос и рассматриваются основные способы оценки критериев государственного управления. Эта статья также посвящена существенному анализу эффективности и качества государственного управления в мире и изучает главные концептуальные модели эффективности государственного управления, определение типов эффективности и идентификации основных проблем, формируя критерии оценки эффективности и качества правительства.*

Ключевые слова: *критерия, государственные управления, основные направления, качество, количество.*

The efficiency and quality of public administration have a significant impact on the economic level and social development of the country [1]. Qualitative and quantitative indicators in public administration are always the most pressing issues. Its most important and necessary condition is the result of the goals, objectives and the result of complex projects being implemented in the government.

At all times, there have been problems between countries at different levels, economic and social disagreements, political instability and, more generally, the conventional people's repression. We often see similar problems in the 21st century. However, the relationship that is being communicated to each event is so denied that it is difficult to know exactly how close the truth is. For example, it is difficult to compare the relations between Ukrainian government and its citizens, as well as relations between Western countries, neighboring countries, as well as Russia, China and the United States. Similar events can be seen in countries such as Syria, Iraq, Turkey and Afghanistan.

In this regard, increase in efficiency of public administration became relevance that can be provided by means of continuous monitoring of its quality and use of scientifically based methods of its assessment. As in the

19th century the founder of the theory of public management W. Wilson has proved interrelation of efficiency of the realized state policy and improvement of quality of public administration [1, p. 262].

Also the wellbeing of the population and the country in general depends on quality of public administration. It is intuitively clear that such influence is considerable. However it is convincing to express it in quantitative estimates it isn't possible as influence of others of conditions of the factors which aren't connected with the system of public administration is very strong [2].

At the level of the concrete countries are applied to assessment of quality of the public and municipal administration as the international techniques of monitoring allowing to estimate quality of administration in intercountry comparison and the national methodologies.

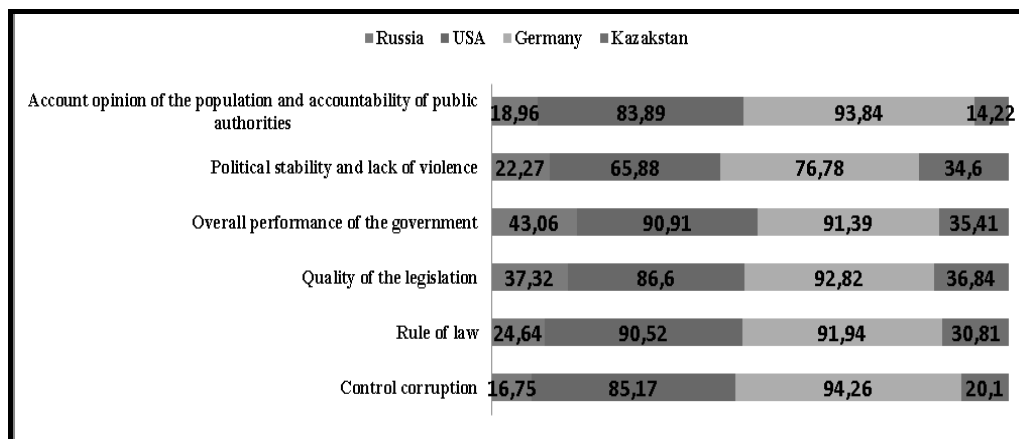


Fig. 1. Assessment of quality of public administration in the certain countries of the world (period of experience from 2010 to 2015 years)

In the figure 1 indicators of assessment of quality of public administration in the USA, Russia, Germany and Kazakhstan are presented. The analysis has shown low level of quality of public administration in Russia and Kazakhstan, it means that the solution of this task is now one of the burning issues of low efficiency of national social and economic system as the economic growth of national economy and the standard of living of the population depends on quality of activity of public authorities. It is quite natural that all of us have serious questions, and it is best to ask the following questions:

- What are the major factors affecting the emergence of internal and external problems in the country?
- Do we have the opportunity to identify and evaluate factors that make up these factors?
- Do we have an integral model or solution to the problems that prevent different problems from creating problems?

Scientific research indicates that the following guidelines and criteria are of vital importance when implementing a wise management of a particular country in a particular situation [3]:

- Coverage of internal and external issues in public law;
- Indicators of economical and financial criterias;
- Critical analysis of world-renowned factors of social and demographic dimension of the society;
- Consequences and results of policies implemented by government and government members;
- Significance of technical, technological developments, know-how, software development;
- Actual results of national history and traditions.

The formation of quantitative expression that allows for thoroughly developed, thoroughly critical analysis of the aforementioned routes has become one of the most urgent issues for current researchers. Based on these criteria, it is possible to make the most appropriate and qualitative assessment of the governance of the chosen country.

Transition to the public administration based on the analysis of the received reliable results of activity will allow to provide responsibility of the subject of management for results of the made decisions. The offered system of responsibility will promote concentration of efforts of state bodies on implementation of priority state programs and successful implementation of strategic plans that will provide reasonable distribution of resources and increase in efficiency of public administration.

Correctly prepared administrative reform directed to decrease in administrative barriers, optimization and improvement of quality of providing the public and municipal services is also necessary.

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